

Discussion:
Incorporating Lessons
Learned into the Corporate /
Project Risk Data Base

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Intellectual capital is a strategic asset.



- A structured approach to post mortems, close-out reports and lessons learned.
- Leverage information post proposal and implementation.
- Close-out : forum for capturing lessons learned (plan – gather – analyze – share).
- Proposal post mortem – win or lose
- Project close-out report
- Knowledge transfer



Knowledge Management

“Knowledge Management (KM) comprises a range of practices used in an organisation to identify, create, represent, distribute and enable adoption of insights and experiences ... (knowledge) ... embodied in individuals, processes and practice.”



Knowledge Management

- Apprenticeships, mentoring, training
- Discussions and forums, corporate libraries
- Knowledgebases and expert systems
- Decision support systems
- Computer supported co-operative work
- Document management
- Personal knowledge management

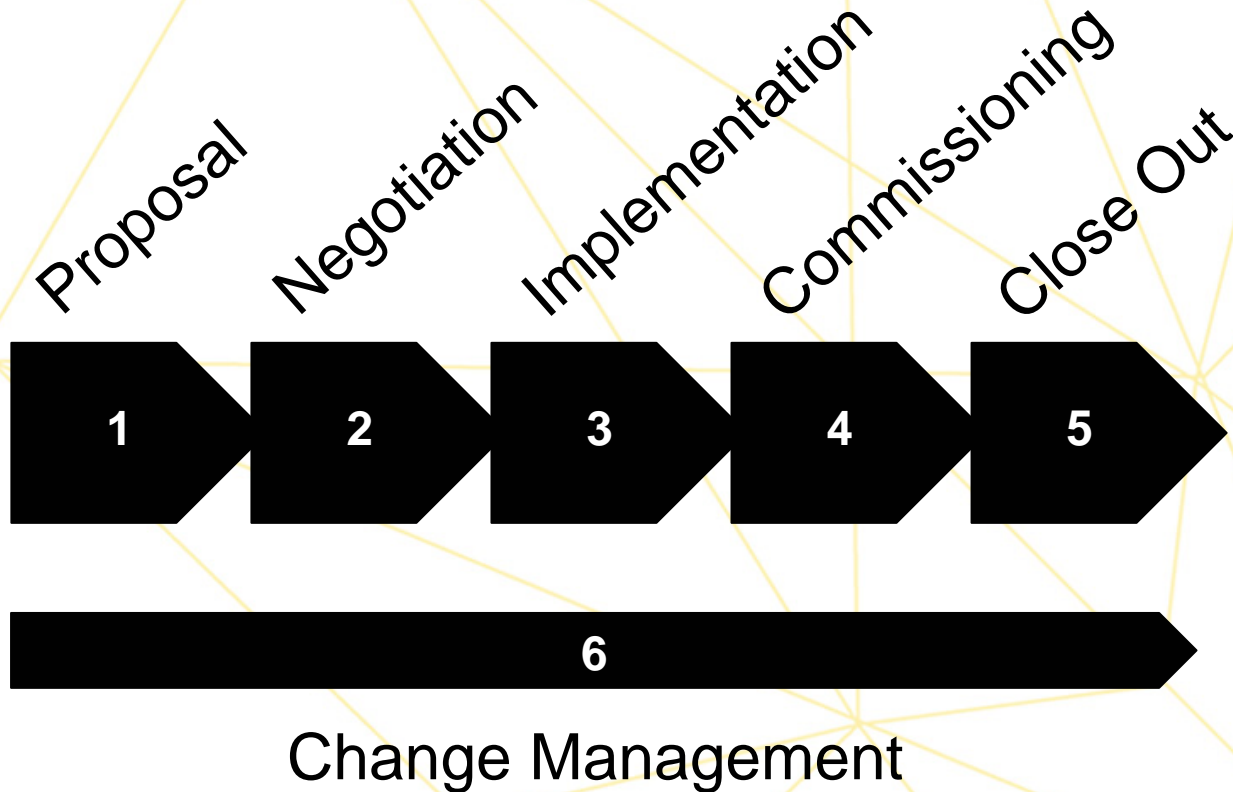


KM Focus Areas

- Improved performance
- Competitive advantage
- Innovation
- Sharing lessons learnt
- Continuous improvement

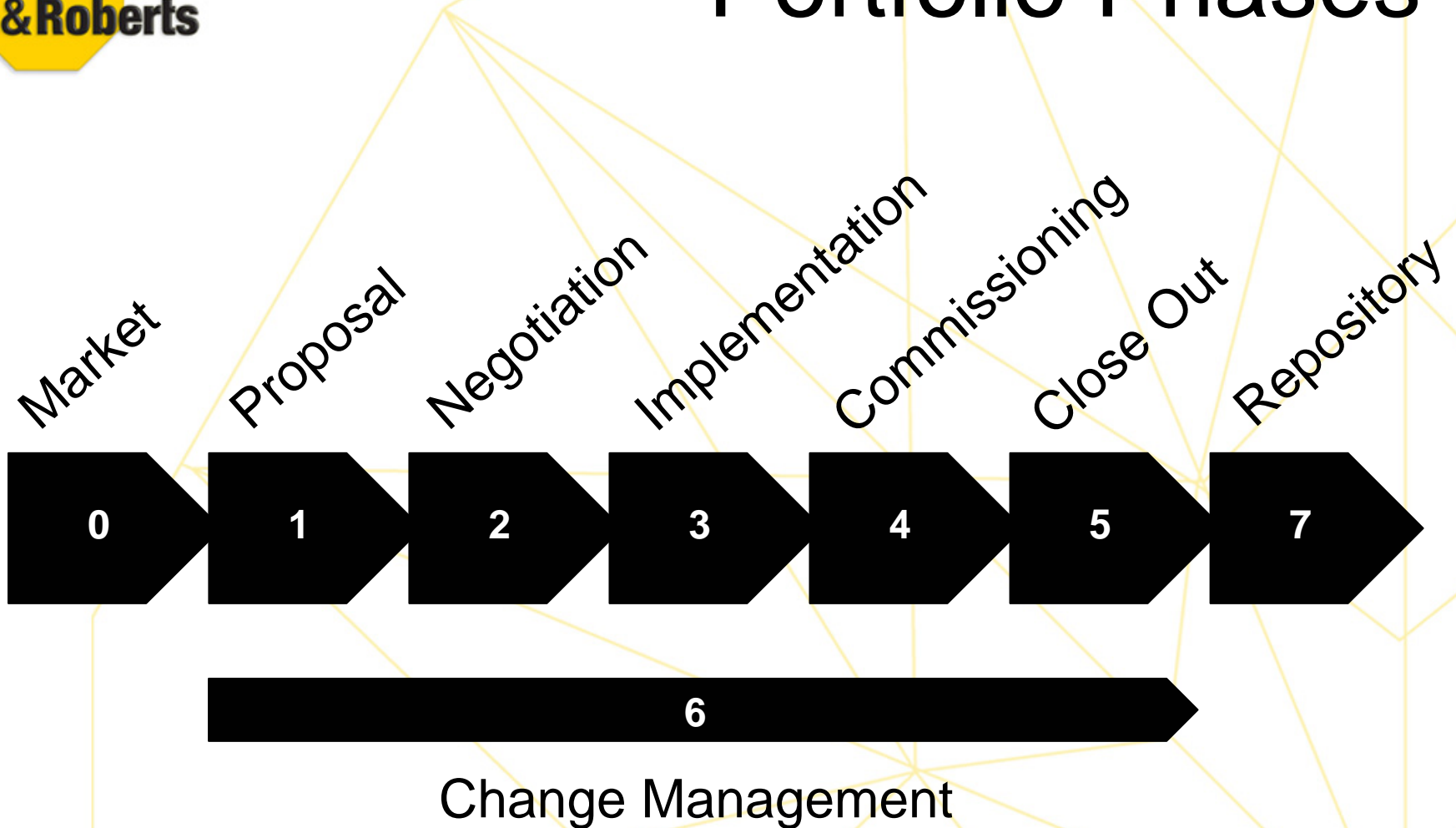


Project Phases





Portfolio Phases



Reframing for the Future



- **Enable adoption**
- **Create knowledge**
- **Represent and distribute information**
- **Identify lessons learned**

